



**State of Wisconsin**  
**Department of Corrections**  
**Complaints Decided by Subject**  
**from 01/01/2004 to 12/31/2004**

Institution	ICE Return Letter	Complaints Decided	ICE Rejected	RA Dismissed	RA Not Dismissed	Appealed	OOS Dismissed	OOS Not Dismissed	Reimbursed	Amount Reimbursed	Max
0 : ICE Return Letters	13,543	100%									
1 : Staff		6,041 15.42%	1,926 31.88%	2,817 46.63%	1,298 21.49%	492 8.14%	454 92.28%	35 7.11%	8 0.13%	\$50.07	\$36.60
2 : Correspondence & Publications		3,246 8.28%	449 13.83%	2,264 69.75%	533 16.42%	596 18.36%	550 92.28%	46 7.72%	33 1.02%	\$145.80	\$25.00
3 : Discipline		2,672 6.82%	1,650 61.75%	873 32.67%	149 5.58%	325 12.16%	240 73.85%	85 26.15%	2 0.07%	\$72.12	\$51.13
4 : Medical		4,823 12.31%	967 20.05%	2,677 55.50%	1,179 24.45%	766 15.88%	692 90.34%	71 9.27%	57 1.18%	\$434.00	\$14.00
5 : Release		144 0.37%	48 33.33%	94 65.28%	2 1.39%	11 7.64%	11 100%				
6 : Personal Physical Conditions		2,398 6.12%	565 23.56%	1,328 55.38%	505 21.06%	286 11.93%	272 95.10%	14 4.90%	1 0.04%	\$419.30	\$419.30
7 : Personal Property		7,360 18.78%	1,777 24.14%	3,835 52.11%	1,748 23.75%	770 10.46%	639 82.99%	127 16.49%	435 5.91%	\$9,996.76	\$182.00
8 : Rules		1,861 4.75%	382 20.53%	1,210 65.02%	269 14.45%	330 17.73%	311 94.24%	18 5.45%	1 0.05%	\$30.99	\$30.99
9 : Religion		310 0.79%	61 19.68%	192 61.94%	57 18.39%	76 24.52%	70 92.11%	6 7.89%	1 0.32%	\$3.99	\$3.99
10 : Work & School Programs		889 2.27%	212 23.85%	562 63.22%	115 12.94%	122 13.72%	116 95.08%	6 4.92%	7 0.79%	\$326.94	\$166.50
11 : Visiting		863 2.20%	138 15.99%	617 71.49%	108 12.51%	132 15.30%	124 93.94%	8 6.06%			
12 : Other		4,734 12.08%	1,663 35.13%	2,530 53.44%	541 11.43%	667 14.09%	633 94.90%	33 4.95%	33 0.70%	\$201.87	\$43.50
13 : Food		941 2.40%	170 18.07%	523 55.58%	248 26.35%	99 10.52%	90 90.91%	7 7.07%	1 0.11%	\$7.00	\$7.00
14 : Classification		540 1.38%	342 63.33%	181 33.52%	17 3.15%	79 14.63%	76 96.20%	3 3.80%			
15 : ICRS		440 1.12%	250 56.82%	176 40.00%	14 3.18%	62 14.09%	58 93.55%	4 6.45%			
16 : Discrimination		52 0.13%	9 17.31%	34 65.38%	9 17.31%	14 26.92%	13 92.86%	1 7.14%			
17 : Inmate Accounts		1,828 4.67%	471 25.77%	1,021 55.85%	336 18.38%	182 9.96%	174 95.60%	8 4.40%	89 4.87%	\$1,345.15	\$177.81
18 : BCE		38 0.10%	10 26.32%	21 55.26%	7 18.42%	11 28.95%	9 81.82%	2 18.18%	2 5.26%	\$31.63	\$18.31
19 : Confidentiality of & Access to Protected Heal		5 0.01%		5 100%		2 40.00%	2 100%				
<b>DOC Totals:</b>	<b>13,543</b>	<b>39,185</b>	<b>11,090 28.30%</b>	<b>20,960 53.49%</b>	<b>7,135 18.21%</b>	<b>5,022 12.82%</b>	<b>4,534 90.28%</b>	<b>474 9.44%</b>	<b>670 1.71%</b>	<b>\$13,065.62</b>	<b>\$419.30</b>